

ALEXANDER J. ZEVIN

18 Stephanie Drive
New Milford, CT 06776

(203) 633-4214
alexander.zevin@uconn.edu

alexzevin.com
linkedin.com/in/alexanderzevin

EDUCATION **University of Connecticut, Storrs, CT** **May 2021**
Bachelor of Science, Business
Major: Management Information Systems, Minors: Economics, Analytics
Cumulative GPA: **3.97/4.00**

WORK EXPERIENCE **Otis Elevator Company, Farmington, CT** **June 2018 – August 2018**
Digital Technology Leadership Program Intern

- Oversaw the roll out of live chat capability ("Hey Otis") in Otis' next-generation customer portal. Coordinated with offices in 3 territories to meet their specific constraints in order to strategically engineer ticket routing and train regional admins and agents in product usage.
- Organized the procurement of a subscription-based recurring revenue platform by analyzing requirements and preparing and RFP in order to support the monetization of the IoT capabilities enabled in Otis' latest products and services.

OPIIM Innovate, UConn School of Business, Storrs, CT **April 2018 – Present**
Lab Specialist

- Research and develop knowledge-sharing techniques for emerging technologies such as virtual reality, internet of things, 3D printing, and microcontrollers.
- Promote the design thinking process by coordinating collaborative hands-on activities in the Gladstein Research Lab and demonstrating unfamiliar tech topics to visitors.

Information Technology Services, UConn, Storrs, CT **August 2017 – Present**
Help Center Specialist (Current Role)
Shop Technician (Previous Role)

- Troubleshoot and resolve hardware, software, and networking issues by working directly with university students and faculty and providing them with prompt and effective solutions.

LEADERSHIP **Innovation Learning Community, UConn** **August 2017 – Present**
Student Leadership Council

- Proposed and developed a business idea in partnership with UConn's Entrepreneurship and Innovation Consortium.

Other Activities: Information Management Association, Circle K International

SKILLS **Computer:** Excel, Access, Photoshop, Power BI; Windows, Linux, and macOS; Website and Graphic Design; HTML and CSS (Intermediate), Java and C# (Basic)
Language: Fluent in Russian

ACHIEVEMENTS **Honors:** Dean's List (Fall 2017, Spring 2018), UConn Award Merit Scholarship, Accenture Scholarship, Alpha Lambda Delta (First-year honor society)
Case Competitions: UConn MIS (1st place, September 2017), PwC Challenge (1st place, October 2017), Cigna OLP (2nd place, October 2017), HackUConn (Crowd Favorite, April 2018)